



Technology. Tradition. Together.

OTELCO Internet Privacy Policy

Your privacy matters to OTELCO. We will not share your Customer Personal Information (CPI) related to the use of our website, Internet service, and the other on-line services we provide without your express consent.

Your CPI includes:

- Your web browsing history;
- Your application usage history;
- Your precise geolocation information;
- Your financial information;
- Your health information;
- Information pertaining to you children;
- Your device identifier(s), such as a media access control address, international mobile equipment identity or Internet protocol address;
- The content of your communications; and
- The origin and destination of your Internet protocol addresses.

EXCEPTIONS

Pursuant to law, OTELCO may use or provide your CPI for the following reasons:

- To provide your service
- To comply with a lawful court order
- To initiate, render, bill for, and collect payment for broadband Internet access service
- To protect from fraudulent, abusive, or unlawful activities on the Internet
- To provide your geolocation information, but only for 9-1-1 and emergency dispatch related issues.

If you have additional questions please contact Customer Care at 1-833-OTELCO-1